

The COVID-19 Emergency has necessitated treating patients in remote settings and reducing the number of in-office visits we conduct. To promote prompt adoption of Telehealth Technology, certain Federal and State requirements related to telehealth have been suspended.

We have enabled Telehealth Technology to address non-emergency patient needs and are using best efforts to make this experience as helpful and secure as possible. While you are not required to sign an informed consent, we still want to provide information on the limitations and risks of using telehealth.

The use of Telehealth Technology will not be the same as an in-office visit because the patient will not be in person and the healthcare provider will not be able to use the same devices and tools to physically evaluate the patient. The healthcare provider will use Telehealth Technology or limited peripheral devices, if available, to examine the patient.

There are potential risks such as interruptions, dropping of video, dropping of audio or other technical difficulties that may arise during the use of the Telehealth Technology. These difficulties may impact the delivery of patient care.

When utilizing the Telehealth Technology there is a risk of unauthorized access by a third party into a visit session. The Telehealth Technology is encrypted to protect the security and integrity of shared information, but the healthcare provider and the telecommunication company do not control all third parties including the carrier lines that transmit the information.

Telemedicine/telehealth is not meant for emergency visits or needs. If you do not wish to participate in a telehealth visit for any reason, please call the office. If you feel a telehealth visit you participated in did not meet your medical needs, please call the office and speak with the doctor and/or make an in-office visit.

Thank you,
Dr. XXXXXXXXXXXX
Phone: ###-##-####